Introducing St. Christopher’s CROSS-CULTURAL EFFICACY CURRICULUM

OUR COMMUNITY

Philadelphia
- Poorest major city in the country
- 25% of families and 40% of children live in poverty
- 49% of families are food insecure
- 60% single-parent households
- High rates of crime and drug sales

St Christopher’s Patients
- >111,000 children seen
- 40% identify as Black/AA
- 41% identify as Latino/Hispanic
- 92% Medicaid insured

Factors that Affect Patient Health
- Access to food
- School
- Relationship Struggles
- Legal Issues
- Stress/Mental Health
- Landlord/Tenant Problems
- Financial
- Social Support

OUR STAFF

General employee demographics
- White: 51%
- Asian: 8%
- Black: 17%
- Hispanic/Latino: 11%
- Two or more races: 13%
- Not Specified: 6%
- American Indian/Alaskan Native: 1%
- Nat. Hawaiian/Pacific Islander: 1%

Medical staff race/ethnicity
- White: 58%
- Black: 19%
- Asian: 4%
- Hispanic: 4%
- Not Specified: 1%
- Other: 1%
- Unknown: 1%

* Medical staff includes MD/DO, APP (PA-C, CRNP), DMD/DDS, OD, LCSW

OUR CHALLENGE

Bridge the cultural gap between St. Christopher’s patients and providers.

OUR GOAL

Improve a Cross-Cultural Efficacy Curriculum to better produce educated and more informed staff and improve our patient population’s health outcomes and equity.

3-Year Target Audience
- Pediatric residents and fellows

Multifactorial Approach
- Lectures
- Small group sessions
- Independent learning
- Self-assessment

Anticipated Outcomes
- Improved communication skills
- Decreased implicit bias
- Increased awareness and self-reflection

Measures
- Healthcare delivery: patient satisfaction surveys
- Curriculum evaluation: pre- and post- surveys