A Time Threaded Blueprint for Health Equity: Addressing Health Disparities from a Strategic and Goal Oriented Framework

**Vision:** To eliminate disparities through empowerment!

Our mission is to positively impact the health of Medicare and Medicaid beneficiaries across 6 states through a healthcare delivery system that empowers the individuals and communities we serve to improve health and wellness.

**Non-Clinical Factors Drive Clinical Costs: Determinants of Health Weighted By Impact**

- Environmental Factors: 20%
- Social and Economic Factors: 10%
- Health Behaviors: 30%
- Clinical Care: 40%

- Many of Gateway’s members are underserved and suffer disproportionately from chronic diseases with social determinants of health contributing to those disparities.
- In order to be successful, it is imperative that we address social determinants of health to improve member care and promote health equity.

**We Bridge the Gaps between our Commitment to those We Serve and Shining a Lens on Health Equity**

Our Strategic Plan aims to Reduce Health Care Disparities by Understanding Barriers inhibiting Access to and Provision of Quality Health Care.

- Leverage current strengths and identify opportunities for focus
- Use reliable data to drive actionable results
- Embed evidence-based customization of services to engage members
- Empower those we serve to feel valued, giving them the capacity to achieve their optimal state of health

**Key Milestones to Achieve Concrete Results Translatable into Scalable Actions to Address Disparities**

**Q4 2018**
- Formed a Health Equity Committee
- Implemented survey to identify areas for committee optimization

**Q1-2 2019**
- Create a data inventory
- Identify gaps in data
- Develop approach to address gaps

**Q3 2019**
- Identify key quality metrics stratified by race, ethnicity, age, gender, language, & social determinants of health
- Create Health Equity Dashboard

**Q4 2019**
- Select one or two metrics for focus
- Develop intervention, implement
- Track & Report on outcomes
- Integrate success into the way we do business