Secure leadership buy-in

Assemble a working group

Explore the Quality of Data Collection

Collect data more effectively

Stratify Race, ethnicity, and language data

“Off the shelf” measures
- Core measures
- HEDIS
- HCAHPS
- NHQM
- Patient Experience

Disparities specific measure
- OB
- Pediatrics
- Surgery

Target intervention

Pass medical policy to stratify race, ethnicity, and language