



DISPARITIES **LEADERSHIP** PROGRAM

Empowering Leaders. Getting to Solutions.

**Developed and led by
The Disparities Solutions Center at Massachusetts General Hospital**

Winner of:

The 2014 American Hospital Association Equity of Care Award



The AAMC Learning Health System Award



**Jointly sponsored by
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What we have learned from working with other health care organizations for over a decade is that there is a thirst for knowledge on how to operationalize and execute on strategies to address racial and ethnic disparities, but also to be part of a community that can crowd source ideas.

--Aswita Tan-McGrory, MBA, MSPH
Director, The Disparities Solutions Center at Massachusetts General

Pursuing High-Value Health Care: Improving Quality and Achieving Equity

The implementation of health reform and current efforts in payment reform herald a significant transformation of the United States health care system. Across the country, health care organizations are expanding access to health care that aims to be high-quality and cost-effective. Pursuing *high-value* health care is the ultimate goal. At the same time, our nation is becoming increasingly diverse. In fact, estimates indicate that minorities will comprise 48% of the 32 million newly insured individuals as a result of the Patient Protection and Affordable Care Act. Research demonstrates that when compared to the currently insured, the newly insured will have less educational achievement, will be more racially diverse, and will be more than twice as likely to speak a primary language other than English.

Guided by The Institute of Medicine (IOM) Report *Crossing the Quality Chasm*, our nation charts a path towards quality health care that aims to be safe, efficient, effective, timely, patient-centered, and *equitable*. Achieving *equity* requires that the quality of care we deliver—and that patients receive—does not vary based on patient characteristics such as race/ethnicity, gender, sexual orientation, and disability status. However, research demonstrates that our nation falls well short of this goal, as we know significant disparities exist. For example:

- Black patients, Medicaid, and under-insured patients make up a disproportionate share of emergency department visits for chronic ambulatory care-sensitive conditions.
- Patients with limited English proficiency (LEP) are more likely to suffer adverse events with more serious consequences than their white, English-speaking counterparts.
- Chinese and Spanish speakers, as well as black and other minority patients, have higher readmission rates for heart attack, heart failure, and pneumonia than their English-speaking, white counterparts.
- Minorities are less likely to receive wellness care such as colorectal cancer screening.

As we enter this era of health care transformation, it becomes clear that these disparities are in fact the epitome of *low-value*: care that is of poor quality and more

costly. In fact, researchers have determined that between 2003 and 2006, the combined direct and indirect cost of health disparities in the US was \$1.24 trillion. If we are to be successful in our pursuit of value, we must be prepared to deliver high-quality and high-value health care to an increasingly diverse population. Disparities are a high-value target, and addressing them will allow health care organizations to gain a competitive edge in a changing market.

Preparing for Healthcare Transformation: The Disparities Leadership Program

The **Disparities Solutions Center** (DSC) at Massachusetts General Hospital is dedicated to helping health care leaders address disparities and achieve equity in a time of healthcare transformation. The Disparities Leadership Program will equip you with the knowledge, tools, and strategies you will need to take action to address disparities and deliver high-value, quality care to all.

Since 2005, the DSC has worked to improve health care quality for every patient, regardless of race, ethnicity, culture, class, or language proficiency. Our work is focused on developing actionable strategies to improve quality and achieve equity that are designed for those on the front lines of health care. We provide tools to identify disparities, develop models to address them, and then work closely with health care leaders to deploy them in their unique care settings. From our home at the **Massachusetts General Hospital** and **Harvard Medical School**, we draw on our rich legacy of conducting cutting-edge research and translating it into practical, actionable strategies that are built to be integrated in real care settings. Our multidisciplinary group – with expertise in health policy, disparities, quality improvement, clinical care, patient experience, and organizational transformation – is committed to working closely with health care stakeholders to help achieve equity in this time of healthcare transformation.

Specifically, we:

- **Create change** by developing new research and translating the findings into policy and practice.
- **Find solutions** that help health care leaders, organizations, and key stakeholders ensure that every patient receives high-value, high-quality health care.
- **Encourage leadership** by expanding the community of health care professionals prepared to improve quality, address disparities, and achieve equity.

The **Disparities Leadership Program** (DLP) is our year-long, hands-on executive education program focused exclusively on helping health care leaders achieve equity in quality. The program is designed to help you translate the latest understanding of

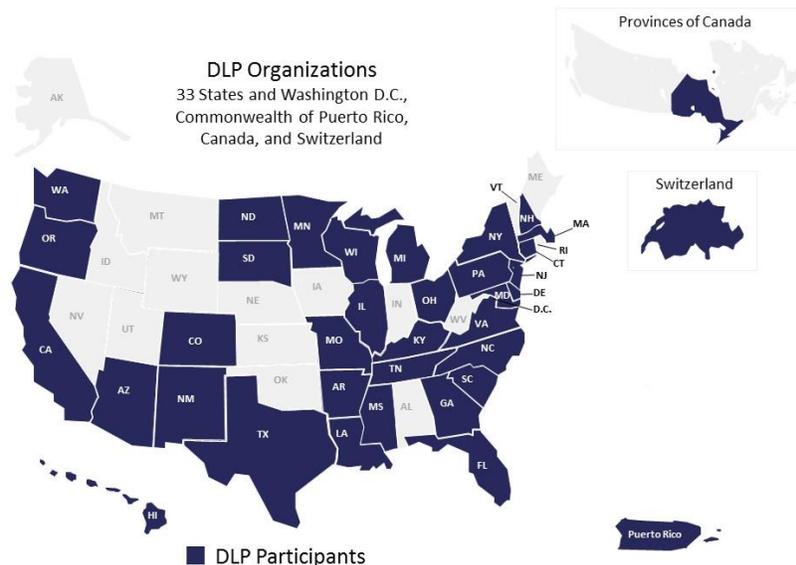
disparities into realistic solutions you can adopt within your organization.

Through the DLP, we aim to create leaders prepared to meet the challenges of health care transformation by improving quality for at-risk populations who experience disparities. The program has three main goals:

- To equip health care leaders with a **rich understanding of the causes of disparities, the vision to implement solutions, and the strategies to transform their organization to deliver high-value health care.**
- To help leaders **create strategic plans or projects to advance their work in reducing disparities** in a customized way, with practical benefits tailored to every organization.
- To **create a professional learning and networking environment for leaders in health care** to engage in peer-to-peer learning, crowd sourcing of ideas and strategies for reducing disparities, resource sharing, collaboration, and ongoing support in the form of a **national DLP alumni network.**

The DSC has the unique advantage of twelve years of experience developing and implementing the DLP, the only program of its kind in the nation.

To date, the DLP has trained 12 cohorts that include a total of 416 participants from 182 organizations (96 hospitals, 44 health plans, 21 community health organizations, 5 professional organizations, 2 hospital trade organizations, 2 schools of medicine, 2 dental benefits administrators, 2 federal government agencies, 2 state government agencies, 1 city government agency, and 5 others) representing 33 states, Washington D.C., the Commonwealth of Puerto Rico, Canada, and Switzerland.



Leaders of health care organizations need to be prepared to improve quality and achieve equity in today's health care environment characterized by a focus on achieving value and addressing disparities in a diverse population. To help address this need, the Disparities Solutions Center at Massachusetts General Hospital launched the Disparities Leadership Program in 2007. Feedback from participating organizations demonstrates that health care leaders seem to possess knowledge about what disparities are and about what should be done to eliminate them. Data collection, performance measurement, and multifaceted interventions remain the tools of the trade. However, the barriers to success are lack of leadership buy-in, organizational prioritization, energy, and execution, which can be addressed through organizational change management strategies. To read the peer reviewed article in *Health Affairs* on the lessons learned from the DLP click here:

<https://mghdisparitiessolutions.org/organizational-change-management-for-health-equity/>.

“What DLP has done is to awaken a part of me. It brought me to an awareness level that has made me more well-rounded... This program has made me think about patients and families differently, it has helped me think about the community differently, making my work with the community much stronger... It has made me more sensitive and appreciative of differences. It has made me much stronger as a leader.”

– DLP Alum

The DLP underwent a robust external evaluation that was extremely positive and is available here: <https://mghdisparitiessolutions.org/dlpeval/>



Who should apply?

The DLP is for leaders who recognize that disparities are variations in quality that impact outcomes and the health care bottom line; it is for pioneers who seek solutions to improve quality, achieve equity, and deliver value within the context of health care reform and transformation while focusing on meeting the needs of diverse populations.

Participants in our program come from a variety of disciplines and backgrounds and a range of organizations, including hospitals, health plans, physician groups, community health centers, and other care settings. Their roles include, among others:

- Executive Leadership
- Medical Directors
- Chief Diversity Officers
- Vice Presidents of Quality
- Directors of Patient Care Services
- Directors of Multicultural Affairs or Community Benefits

Teams of at least two participants from a given organization are routine, yet we encourage larger teams if beneficial and can work with individuals as well. To maximize the benefits of the DLP, your organization should have a strong commitment to solving the problem, as well as resources available to create change. Our team can work with you to find and strengthen those resources within your organization.

For a list of current and past DLP participants, visit <https://mghdisparitiessolutions.org/dlpalumni/>.

What will I gain from the DLP?

Addressing disparities and improving the value of health care requires leadership, vision, teamwork, and an understanding of the problem and potential solutions. The DLP is designed to build your knowledge and skills in these key areas while connecting you with other leaders and organizations working toward the same goal.

As a DLP participant, you'll gain tools you can apply immediately at your organization to improve health equity:

- **A Strong Network and Community of Peer Leaders.** Through the DLP, you'll collaborate with other like-minded individuals dedicated to solving this problem. You'll be able to leverage crowdsourcing, share strategies, and walk away with valuable lessons learned. DLP alumni report that their peer network helps them access resources and reaffirm their path forward long after they complete our program.

- **Strategies for Organizational Change.** Our program will help you articulate the ways in which equity is linked to the bigger picture of value and health care reform. You'll leave better able to make the case for change and garner the support of key stakeholders within your organization. The majority of our alumni report that the program gave them a new vision of their role as a health care leader able to foster meaningful change.
- **A Clear Path Forward.** Through the DLP, you'll identify techniques and strategies that can be immediately deployed to address disparities within your organization. By tackling real-world situations through DLP projects, you'll leave with concrete steps and a plan of action.
- **Critical Support.** Through your project work and your DLP peer network, you will receive practical support and feedback that will help you to build and refine strategies long after your DLP year is over.

At the conclusion of this program, the DLP participants will be able to:

- Understand the impact of history and structural racism in addressing racial and ethnic disparities.
- Identify ways in which building a diverse pipeline and organization can help achieve equity.
- Articulate the ways in which equity is linked to healthcare transformation, health care reform, value-based purchasing, accreditation and quality measurement.
- Identify organizational change management strategies to achieve equity.
- Understand methods for race and other social determinants of health data collection and disparities/equity performance measurement across the system.
- Identify how to deploy surveys to better understand your organization's culture and strategies for improving the culture.
- Identify ways to message the issue of equity both internally and externally.
- Identify steps toward building bridges focused on community health and increasing partnership with communities in research.
- Describe a concrete step that their organization will take towards improving quality, addressing disparities, and achieving equity.

Previous participants have gone on to achieve meaningful results, including:

- Developing and executing system-wide strategic plans to achieve equity and inclusion.
- Establishing new leadership positions, increasing staffing, and forming equity councils that oversee disparities efforts.
- Successfully deploying tactics such as improved data collection systems and dashboards that monitor quality stratified by race and other social determinants of health.

- Developing quality improvement strategies to achieve equity, such as in the areas of culturally competent population health focused on diabetes and preventing congestive heart failure readmissions.
- Improving training programs to educate the C-suite, health care providers, and staff on racism and unconscious bias.

“The DLP is a critical capacity-building engagement that will have enduring value through the networking, resource sharing, and collective voice to advance health equity.”

–Academic Center and Health System

How does the DLP work?

The DLP begins with an intensive, two-day training session in Boston, followed by structured, interactive, distance learning that will allow you to develop a strategic plan or advance an ongoing project focused on quality, equity, and inclusion.

East Coast Kick-off Session

The two-day Boston kick-off DLP session provides you with a framework for understanding how to achieve equity and the solutions you will develop over the course of the year. National experts at the DSC, MGH, and other top health care organizations lead discussions on strategies to achieve equity and inclusion and how to foster the leadership skills necessary to implement these strategies. Examples of the topics covered during the Kick-off Session include:



- **Using the Kotter Model to Lead Change**
- **Understanding Our History and the Long-Lasting Impact of Segregation in Health Care**
- **Developing a Diverse Pipeline and Organization**
- **Collecting Race and Other Social Determinants of Health**
- **Developing Quality Dashboards and Interventions to Achieve Equity and Inclusion**
- **Understanding Your Organization’s Culture and Identifying Strategies for Improving the Culture**
- **Partnering with the Community in both Research and as an Anchor Institution**

Strategic Planning & Technical Assistance

The goal of the DLP is to provide you with tools that can be immediately deployed within your organization. That's why we ask every participant to enter the DLP program with the intention to either develop a year-long strategic plan that will be used as a blueprint for improving equity, or to advance a component of a specific project to address disparities. A project can be continuing an initiative already in progress or taking the first step on a new initiative. Examples include:



- Implementing a system to collect patients' race and other social determinants of health data;
- Creating an "equity dashboard" to report quality data stratified by race and other social determinants of health;
- Developing a training program to address unconscious bias;
- Evaluating a disparity/equity quality improvement intervention; or
- Partnering with community to become an anchor institution.

Whether tackling a strategic plan or a project, as an applicant you must propose the ways in which you would advance this work over the course of the year through participation in the DLP.

Throughout the year, the DSC will then work with you to achieve your project goals through technical assistance, including four interactive web-based calls that include the entire class.

"DLP offered me easy milestones and rest points in completion of my project. Because working on the project wasn't my only project, it gave me an opportunity to really sit with accomplishments and strategize how to elevate the work among our leaders.."

–DLP Alum

Closing Meeting and Final Project Presentation

At the Kick-Off Meeting for the next incoming class, your team will present your work and lessons learned. Results will be shared with your peers, offering another opportunity to fine-tune your project and identify concrete steps forward, as well as interact and network with the next incoming class.



When the course is over, you will receive continuing education credits and a certificate of completion. All DLP projects will be highlighted on the DSC website, <https://mghdiseparitiessolutions.org/>, and some may be featured in our web seminars, case studies, and press releases. Several projects will be chosen to receive an award for innovation, further elevating the visibility of this work within their organization. Some participants may have the opportunity to include their work in the national dialogue on disparities by presenting at meetings on quality, including the Institute for Healthcare Improvement's National Forum on Quality Improvement in Health Care (www.IHI.org).

Can my organization afford the DLP?

Health care organizations that adapt to meet the needs of an increasingly diverse patient population – and ensure that they receive high-quality, value-based care – will ultimately lead within tomorrow's health care marketplace.

At **\$9,500 per person**, the DLP is a smart investment to ensure your organization is ready for the changes ahead. This fee, due on **Monday, August 3, 2020**, after your acceptance to the program, covers all program activities, including the face-to-face training sessions, webinars, and program materials. Please note participants are responsible for booking and covering the cost of hotel and travel to the in-person meetings.

Below are some area hotels within 0.5 miles or less of the meeting location at the Wyndham Boston Beacon Hill. We recommend booking your stay as early as possible, as hotels in the area fill up quickly.

[Wyndham Boston Beacon Hill](#) (Meeting venue, 3-star hotel)

[The Liberty](#) (0.2 miles from venue, 4-star hotel)

[The Whitney Hotel Boston](#) (0.3 miles from venue, 4-star hotel)

[The Boxer Boston](#) (0.4 miles from venue, 4-star hotel)

[Kimpton Onyx Hotel](#) (0.5 miles from venue, 4-star hotel)

[Hotel Indigo Boston Garden](#) (0.5 miles from venue, 3-star hotel)

Scholarships: Partial scholarships may be available for individuals and teams from public hospitals, Medicaid health plans, and community health centers. Other organizations may be considered but are given lower priority. If you require tuition assistance, please include a separate letter of request on your organization's letterhead with your completed application. Please include the specific amount of tuition assistance requested for your organization, and explain your need for financial assistance.

Will I have time for the demands of the course?

We recognize that our participants are juggling many responsibilities and have therefore streamlined our program to be flexible and easily fit into your schedule.

The time commitment of the program is tailored to be minimal. Dates of the four web-based calls with the class will be released prior to the Kick-Off meeting so you can block the time in your calendar. These meetings are recorded and archived and accessible at your convenience in case you can't attend. The two in person meetings in Boston require some time commitment due to traveling.

We also encourage DLP participants to choose an existing project or something they are currently tasked with so that it integrates well with your current responsibilities (rather than an extra add on). And since you will be working on a live plan or project for your organization, you'll be learning even as you accomplish goals you're tasked with meeting. Lastly, we recommend a team of 2 to distribute the time commitment by sharing it with another team member.

Many folks have initial reservations about the time commitment, but our team works hard to tailor it to your needs, build flexibility into the program, and also make it realistic for you given how busy everyone is.

With health care reform creating a strategic imperative for organizations to reduce disparities and pave the way for quality care for every patient, your investment of time and money into the DLP will create immediate return.

"In health care reform, the 'meaningful use requirement' includes collecting patient demographic data, for example on language and race. We met the requirement this summer because of the project I started at DLP. If we didn't meet it, we would have lost millions of 'meaningful use' dollars."

—Public and Private Hospital Executive

How Do I Apply?

Application Requirements

To maintain an effective learner-to-faculty ratio, and so that every participant can benefit fully, we limit the number of participants who participate in the DLP each year. We will review your application based on the following criteria:

- Level of organizational commitment to the applicant's efforts as measured by:
 - Letter of support signed by a member of your senior leadership or board, authorizing the time you will commit to the DLP and support for your tuition and travel expenses (templates will be provided); and
 - Resources available (time and financial) within your organization to start or advance the project you take on through the DLP.
- Your commitment and ability to improve quality, achieve equity, and address racial and ethnic disparities at your organization, as described in your short essay.

- Your role and capacity to lead your organization toward change.

Application Timeline

We encourage you to submit an *Intent to Apply* form prior to submitting a complete application. Both are available on our website at www.mghdisparitiessolutions.org.

Friday, March 13, 2020	Intent to Apply Due (recommended but not required)
Tuesday, March 31, 2020	DLP Full Application due
Thursday, April 30, 2020	DLP Applicants are notified
Friday, May 15, 2020	Acceptance deadline
Monday, August 3, 2020	Tuition payment due
Thursday, September 24 and Friday, September 25, 2020	Kick-Off meeting, Wyndham Boston Beacon Hill , Boston, Massachusetts
TBD in September 2021	Final Project Presentation at Incoming Class Kick-Off Meeting, Wyndham Boston Beacon Hill , Boston, MA

Policies

- *Cancellations/Withdrawals*: Please submit any withdrawal in writing. Cancellation notices received after May 15, 2020 but before August 3, 2020 will be charged a 25% processing fee. Cancellations made after August 3, 2020 will not receive a tuition refund.
- *Continuing Education Credit*: This program has been planned and implemented in accordance with the Essential Areas and policies of the Accreditation Council for Continuing Medical Education, through the joint sponsorship of the National Committee for Quality Assurance (NCQA) and Massachusetts General Hospital. This activity has been approved for *AMA PRA Category 1 Credit™*. NCQA is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center’s Commission on Accreditation; continuing nursing education contact hours will be provided to participants.

To successfully complete this activity and receive CME or CNE credit, you must: sign the participant roster, remain for the entire program, and complete and submit a program evaluation. A certificate of completion specifying applicable credits will be available for each participant after the program.

Participants with Disabilities:

The Disparities Solutions Center at Massachusetts General Hospital (MGH) considers all applicants and program participants without regard to race, color, national origin, age, religious creed, sex, or sexual orientation. MGH is an Equal Opportunity Employer. We encourage participation by all individuals. If you need any of the auxiliary aids or

services identified in the Americans with Disabilities Act, please describe your particular needs in writing and include it with this application.

Who leads the DLP?

Aswita Tan-McGrory, MBA, MSPH, is the Director at the Disparities Solutions Center and Administrative Director of the Mongan Institute. In her role as Director at the Disparities Solutions Center, Ms. Tan-McGrory leads the Center's portfolio of projects focused on addressing racial and ethnic disparities in health care. Ms. Tan-McGrory also travels across the country to speak to organizations about how race, ethnicity, and language impact the quality of care. Ms. Tan-McGrory serves on several executive committees, including the MGH Diversity Committee, and the Partners Health Equity and Quality Committee. In addition, Ms. Tan-McGrory sits on the board of the Massachusetts Public Health Association and is Adjunct Faculty at Northeastern University. Ms. Tan-McGrory currently serves on the MA Executive Office of Health and Human Services' Quality Measurement Alignment Taskforce.

As Administrative Director of the Mongan Institute, Aswita works in tandem with the Director to provide overall strategic and operational responsibility for Mongan Institute staff, programs, expansion, and execution of its mission. In addition, she works with the Mongan Institute Unit leadership to facilitate interdisciplinary team work, manage and improve operations, provide data and decision-support, manage team initiatives and projects and provide oversight for strategic initiatives as the Institute moves forward under the direction of the Mongan Institute Director. The Mongan Institute in the Department of Medicine at Massachusetts General Hospital is dedicated to supporting research across MGH in the areas of population and health care delivery science. The Mongan Institute brings together nine existing research centers: the Medical Practice Evaluation Center, the Health Policy Research Center, the Global Health Research Center, the Disparities Solutions Center, the Disparities Research Unit, the Cancer Outcomes Research Program, the Clinical and Translational Epidemiology Unit, the MGH Health Decision Science Center, and the Tobacco Research and Treatment Center, as well as a developing program in primary care research in the Division of Internal Medicine.

Ms. Tan-McGrory's interests are in providing equitable care to underserved populations and she has over 20 years of professional experience in the areas of disparities, maternal/child health, elder homelessness, and HIV testing and counseling. She received her Master of Business Administration from Babson College and her Master of Science in Public Health, with a concentration in tropical medicine and parasitology, from Tulane University School of Public Health and Tropical Medicine. Ms. Tan-McGrory is a Returned Peace Corps Volunteer where she spent 2 years in rural Nigeria, West Africa, on water sanitation and Guinea Worm Eradication projects.

She received a YMCA Achievers award in 2017 for community service and professional achievement, and in 2016 was selected as a Pioneer as part of a groundbreaking initiative Children's Wellbeing initiative by Ashoka Changemakers and the Robert Wood Johnson Foundation.

Joseph R. Betancourt, MD, MPH, is the Vice President and Chief Equity and Inclusion Officer of Massachusetts General Hospital (MGH), the founder, senior advisor and faculty of the Disparities Solutions Center (DSC) at MGH, Faculty at the Mongan Institute at MGH, an Associate Professor of Medicine at Harvard Medical School and a practicing Internal Medicine physician. He has also served on the leadership team of the MGH Center for Diversity and Inclusion. Dr. Betancourt is a nationally and internationally recognized expert in health policy, health care disparities, diversity, and cross-cultural medicine, and has served on several Institute of Medicine Committees, including those that produced the landmark reports, *Unequal Treatment* and *Increasing Diversity in the Healthcare Workforce*. Dr. Betancourt has secured grants and contracts that have led to over 60 peer-reviewed publications, and advises private industry, government, and not-for-profit health systems on approaches to eliminating racial and ethnic disparities in health care. He sits at on the Board of Trinity Health, a large national health system; and sat on the Boston Board of Health and the Board of Neighborhood Health Plan in Boston. He is a 2015 Aspen Institute Health Innovator Fellow.

Dr. Betancourt received his Bachelor of Science from the University of Maryland, his medical degree from Rutgers-New Jersey Medical School, and completed his residency in Internal Medicine at the New York Hospital-Cornell Medical Center. Following residency, he completed The Commonwealth Fund-Harvard University Fellowship in Minority Health Policy, and received his Master's in Public Health from the Harvard School of Public Health.

Lenny López, MD, MDiv, MPH, is Senior Faculty at the Disparities Solutions Center, Chief of Hospital Medicine and Associate Professor of Medicine at the University of California San Francisco. Dr. López is an internist trained at the Brigham and Women's Hospital (BWH), who completed the Commonwealth Fund Fellowship in Minority Health Policy at the Harvard School of Public Health and a Hospital Medicine fellowship at BWH. Dr. López joined the Mongan Institute for Health Policy (MIHP) in 2008 after his research fellowship in General Internal Medicine at Massachusetts General Hospital (MGH) and was an Assistant Professor of Medicine at Harvard Medical School until 2015. With an ultimate goal of reducing healthcare disparities in cardiovascular disease and diabetes, his current research addresses issues relating to patient safety and language barriers, optimizing primary care clinical services for Latinos with cultural and linguistic barriers, and using health information technology to decrease disparities. A second line of research is investigating the epidemiology of acculturation among Latinos in the US and its impact on the prevalence and development of cardiovascular disease and Type II diabetes. This research will help inform how to better design clinical interventions for improving chronic disease management among Latinos. Finally, Dr. López also teaches

medical students and residents, with lectures and preceptorships. Dr. López received his medical degree from University of Pennsylvania in 2001, and completed his residency at Harvard Medical School, Brigham and Women's Hospital, Boston, in 2004. At Harvard University, he received a Master of Divinity in 1999 and a Master of Public Health in 2005.

Alden M. Landry, MD, MPH is an assistant professor in Emergency Medicine physician at Beth Israel Deaconess Medical Center and is the founder of Motivating Pathways Inc. He also serves as Faculty Assistant Director of the Office for Diversity Inclusion and Community Partnership, Associate Director and Advisor for the Castle Society at Harvard Medical School, Director of Health Equity Education at Harvard Medical School, and Senior Faculty at the Disparities Solutions Center at Massachusetts General Hospital. He received his BS from Prairie View A&M University in 2002, MD from the University of Alabama in 2006 and completed his residency in Emergency Medicine at the Beth Israel Deaconess Medical Center in 2009. In 2010, he earned an MPH from the Harvard School of Public Health. He completed the Commonwealth Fund/Harvard University Fellowship in Minority Health Policy in 2010 as well. He was also awarded the Disparities Solutions Center/Aetna Fellow in Health Disparities award in 2010-2011. In addition to his clinical interests, Dr. Landry is involved in research on emergency department utilization trends, disparities in care and quality of care. He co-instructs a course at Harvard TH Chan School of Public Health and teaches cultural competency to medical students and residents. He works with numerous organizations to eliminate health disparities and increase diversity in the health care workforce. Dr. Landry mentors' students, from high school to medical school, encouraging careers in the health professions.

"The DLP is a great network with members who are knowledgeable and in the leading edge of this line of work. It enables me to show myself as a better qualified professional. I am able to say that I was a participant in a program with an excellent reputation whose members are national leaders, experts, and practitioner.."

– DLP Alum

Where can I find more information?

For more information on the DLP and the Disparities Solutions Center at MGH, please visit:

<https://mghdisparitiessolutions.org/the-dlp/>

To see a full list of past alumni, please visit:

<https://mghdisparitiessolutions.org/dlpalumni/>

To read the full external assessment of the DLP and its impact, as well as in-depth case studies, please visit:

<https://mghdisparitiessolutions.org/dlpeval/>

To read the recently published peer reviewed article in *Health Affairs* on the lessons learned from the DLP, please visit:

<https://mghdisparitiessolutions.org/organizational-change-management-for-health-equity/>

Or contact:

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