Our Story & Successes
We are a large health system serving 10 counties in the Upstate of South Carolina.

Our Past and On-going activities that provide opportunities to grow:
- Various groups and committees in the health science center, in the hospital, and in the ambulatory settings
- Community Health Summit
- Culture and Inclusion Luncheons
- Culture and Inclusion Orientations and Presentations
- Collections of limited diversity data
- Cultural and Inclusion CBT’s
- Press Ganey Provider surveys

Limited scope, access, distribution, resources, community awareness, parameters, and penetrance.

Future interventions
- Analyzing survey data from within the system.
- Strategic planning among Culture and Inclusion Committee
- Launch CI website for the Health Science Center and Health System
- Host inaugural Culture and Inclusion Symposium
- Develop and implement baseline assessment of the workforce and communities’ culture, attitudes, and practices with respect to CI
- Develop education campaigns to enhance curiosity/speaker bureau
- Developing new parameters for assessing Culture and Inclusion
- Develop methods for sharing our story
- Implement evidence-based approach to advance and inclusive and welcoming culture for all

Interventions
The goal of our interventions are to inspire and maintain a healthy culture around diversity that improves the well-being of the clinicians and ultimately, the patients, and communities that we serve. PRISMA wants to know how well we are doing. We will provide resources and thought leadership for the communities and the public.

Opportunity
Our System has a great opportunity to establish itself as a leader in optimizing the healthcare environment & experience through incorporating principles and practices of inclusion.

Move the Needle
We are motivating change by raising curiosity of the community and patients by increasing access to care, improving quality and safety of care, and ultimately improving health outcomes. We are equipping and inspiring the workforce to reach these goals via Culture and Inclusion principles.

- Celebrating accomplishments
- Sharing knowledge, principles, and practices with others
- Evaluate interventions and programs
- Maintain and update Culture and Inclusion dashboard
- Improve the value proposition of the health system
- Illuminate and connect Culture and Inclusion resources within the system
- Partnering with Human Resources, Health Science Center, and Provider Groups
- Re-telling our story

Cognitive dissonance
Change
Application & Implementation
Fear
Value
Success
Duplication of Effort